

OZTRANSLATION SERVICES

The 11th-Hour Partner Visa Application

Subject: Beating the clock for a Department of Home Affairs submission with our Urgent 12-Hour Service.



The Challenge

Sofia, a marketing specialist based in Sydney, was in the final stages of compiling her Partner Visa (Subclass 820) application. With her current visa expiring in less than 48 hours, she realised she had made a critical oversight: her divorce certificate from a previous marriage in Brazil was still in Portuguese.

The document was a scanned copy containing faded official stamps and handwritten marginal notes. Sofia knew that the **Department of Home Affairs** requires strict adherence to NAATI standards. She was terrified that a standard translation wouldn't capture the faint details, leading to a visa rejection or a Request for Information (RFI) that she didn't have time to address.



Our Solution

Sofia found us via our 24/7 support line and explained her panic. We immediately directed her to our **Urgent Service** option.

01

Rapid Assessment

We reviewed her scanned PDF to ensure the faint stamps were legible—a crucial step as per our policy to translate *all* text, stamps, and seals.

02

Expert Allocation

We assigned a senior NAATI-accredited Portuguese translator who specialises in legal documentation.

03

The "ISO 17100" Process

Despite the rush, the document went through our standard Quality Control (QC) check to ensure the formatting matched the original layout and that the certification statement was accurate.

The Outcome

6 hours

Delivered well within our 12-hour guarantee

True to our pricing tier, Sofia utilised the **AUD 120 Urgent Service**. We delivered the digital NAATI-certified translation to her inbox in just **6 hours**—well within our 12-hour guarantee.

Result: Sofia uploaded the document to her ImmiAccount that same evening. The translation was accepted instantly by the Department of Home Affairs, and her bridging visa was granted without issue.

Client Value:

"I thought I'd missed my chance. **OZTranslationServices** didn't just translate words; they saved my residency application."

Facing a tight deadline for your visa application?

Don't risk a rejection. **Order Your Urgent Translation** Now and get your documents back within 12 hours.